

## **2019 PVMA Conference Agenda (Jan 20, 2019 DRAFT)**

### ***Shaping the Future; People, Performance & Prosperity***

#### **Tues Feb 26**

**9:00AM – 12:00 PM** - Trade show set up in Enoch room

**11:00AM – 1:00 PM** - Registration

**1:00PM – 1:30PM** – River Cree Ballroom: Welcome to Conference

**1:30PM – 2:30 PM** – Randy Miller, Director of Research and Development at CN Utility Consulting – *The Importance of Utility Arboriculture*

**2:30 PM – 3:00 PM** - **EXHIBITOR BREAK**

**3:00 PM – 4:00 PM** – John Goodfellow, Bio-Compliance Consulting, Inc. - *The business case for Integrated Vegetation Management*

**4:00 PM – 5:30 PM** – PVMA Annual General Meeting

**5:30 PM – 9:00 PM** - Meet & Greet – Enoch Room - sponsored by Corteva Agriscience & Univar Environmental Sciences

#### **Wed Feb 27** – River Cree Ballroom

**7:15 AM – 8:30 AM** – **BREAKFAST**

**8:30 AM – 9:30 AM** – Joe Lentz, Vice President of Arborchem Products - *Evolution and innovations that have taken place over the past 65 years in vegetation management on rights-of-way*

**9:30 AM – 10:30 AM** – Dennis Prouse, CropLife Canada - *Industry regulatory challenges, & why modernization is critical to Canada's future competitiveness*

**10:30 AM – 11:00 AM** **EXHIBITOR BREAK**

**11:00 AM – 12:00 PM** – Dr. Don Melnychuk, Nadon Consulting Ltd. – *Best practices for fatigue risk management*

**12:00 – 1:00 PM** – **LUNCH**

**1:00 PM – 2:00 PM** – Russel Lolacher, Internationally recognized Customer Service Expert & Speaker - *Public Trust, Expectations and Modernizing Customer Service: A look at how public expectations have changed and social customer care can meet them.*

**2:00 PM – 3:00 PM** - Brenda Robinson, The Robcan Group - *Dealing with Difficult People*

**3:00 PM – 3:30 PM** – **EXHIBITOR BREAK**

**3:30 PM – 4:30 PM** – Shauna Ho, Partnership & Outreach Consultant from the AB Ministry of Labour - *Employment Standards general overview; Wages, overtime, averaging agreements, general holidays, & vacation pay*

**4:30 PM – 5:30 PM** – **EXHIBITOR BREAK**

**5:30 PM – 8:00 PM** – Banquet

**5:30PM – 5:35 PM** – MC Introduction (5:35PM Service)

**6:35 PM – 7:00 PM** - Awards

**7:00 PM – 8:00 PM** – Brenda Robinson, The Robcan Group - *Intergenerational Challenge*

**8:00 PM – 9:30 PM** – Silent Auction

**Thursday Feb 28** – River Cree Ballroom

**6:45 AM – 8:00 AM** – **BREAKFAST**

**8:00 AM -9:00 AM** – John Goodfellow, Bio-Compliance Consulting, Inc. - *Beyond Reliability - The Future of IVM*

**9:00 AM – 10:00 AM** - Shauna Ho, Partnership & Outreach Consultant from the AB Ministry of Labour – *Employment Standards; Industry specific information for brush clearing, termination of employment, record keeping requirements, the complaint resolution process, permits and variances*

**10:00 AM – 10:30 AM** – **EXHIBITOR BREAK**

**10:30 AM – 11:30 AM** – Randy Miller, Director of Research and Development at CN Utility Consulting - TBD

**11:30 AM – 12:00 PM** – Closing remarks

**12:00 PM – 1:00 PM** – **LUNCH**